

# Key Dates

## WHAT TO EXPECT AND WHEN

**Friday,  
March 13**

- **Conversion Begins:** The transition of Beverly Bank accounts to North Shore Bank accounts will begin — all Beverly Bank branch locations will close at 6:00 p.m.
- **Consumer and Business Online Banking:** The online banking platform will be unavailable after 5:00 p.m.
- **Online Bill Pay:** The online bill pay system will be unavailable starting at 9:00 a.m.
- **Mobile Banking:** The mobile deposit feature will be unavailable starting at 2:00 p.m. The Mobile App will be unavailable beginning at 5:00 p.m.
- **Telephone Banking:** The Telephone Banking system will be unavailable beginning at 5:00 p.m.
- **Statements:** Your final deposit statement will be produced by Beverly Bank.

**Saturday–Sunday  
March 14–15**

- **Banking Office Hours:** All North Shore Bank and Beverly Bank branches will be closed.
- **Debit/ATM Cards:** ATM and debit card access will be available throughout the weekend with reduced limits.

**Monday,  
March 16**

- **Banking Office Hours:** All branches will reopen at their regular banking hours as North Shore Bank.
- **Online Banking & Bill Pay:** Online Banking and Bill Pay will become available at northshore-bank.com in the morning.
- **Mobile App:** The North Shore Bank Mobile App will be available in the morning for download on the Apple® App and Google™ Play stores.
- **Telephone Banking:** North Shore Bank’s free “Voice Banking” system will become available in the morning and can be accessed by calling 877-713-7000. Logging in the first time you will be required to use a temporary password — the last four digits of your social security number. You will then be required to change your password.
- **Debit/ATM Cards:** You may continue to use your Beverly Bank ATM and debit cards until your new North Shore Bank card(s) arrive after the conversion date. Your current Beverly Bank ATM and debit cards will be deactivated on April 30.